

Booking roles and direct payment

A practical guide to the proposed MPS referral model.

14 October 2026 | Discussion material - legal and commercial review pending

Who am I booking with through the MPS collection?

For the proposed tour referral model, the contracting seller is the verified legal company operating Siam Discoveries. MPS introduces the guest through its chosen catalogue. Before paid sales open, the seller's registered name, tourism licence details, contact and booking terms must be verified and displayed. A brand name or an approved platform profile is not proof of a licence.

Does Mr Property Siam receive my tour payment?

Under the default proposed model, no. Tour payment goes directly to Siam Discoveries' contracted merchant account. MPS receives a separately agreed referral commission from Siam Discoveries. The current website records enquiries and quotes; online payment is not connected.

Does receiving commission mean MPS needs a tourism licence?

Commission alone does not settle the licensing question. The Department of Tourism looks at the actual tourism business activity. We have not obtained a ruling that exempts MPS. MPS must not assume Siam Discoveries' licence automatically covers a separate company. The exact referral screens, staff role and agreement require Thai tourism-law review before commercial activation.

Villa bill, credit and collection

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Can I settle a tour on my MPS villa bill?

This is a proposed option, currently unavailable. Adding a charge to a villa statement could mean collection on Siam Discoveries' behalf, an MPS advance with repayment by the guest, or resale by MPS. Those are different contracts and accounting arrangements. Being an MPS villa guest does not itself provide a tourism-licence exemption.

If MPS collects for Siam Discoveries, who does the guest owe?

The proposal is that Siam Discoveries remains the seller and creditor; MPS is a disclosed collection agent. The guest terms must state when payment to MPS discharges the guest's obligation to Siam Discoveries, and who bears an agent's failure to remit. This needs an executed collection mandate and legal review. A villa statement alone does not establish those rights.

What if MPS pays first and the guest pays at checkout?

MPS would be extending an advance or credit arrangement. Its right to recover money from the guest, credit limit, due date, authorisation, unpaid-bill risk and any assignment of debt must be expressly agreed. A credit entry is not money received from the guest and must not mark the tour as guest-paid.

Can the companies settle with a credit instead of a transfer?

A documented offset or intercompany account may be proposed for amounts the same legal entities genuinely owe each other. Both sides need booking-level statements and agreed settlement rights. VAT, withholding and invoicing may still apply even if cash is netted. Credit does not cancel a supplier liability or create a licensing exemption. Settlement must not use villa owners' rent proceeds or guest deposits without a valid, separately authorised basis.

Does villa-bill collection change the tourism-licence assessment?

It increases MPS's involvement and must be assessed with the actual selling and booking activity. If MPS sells in its own name, chooses or changes tour terms, confirms tours or bundles stays and tours, its own tourism-business licensing position needs review. Money routing and an iframe are not exemptions. Collection-only status cannot be guaranteed from the available guidance.

Your booking, support and documents

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Is sending an enquiry or accepting a quote a confirmed booking?

No. An enquiry requests availability. Quote acceptance requests booking under the displayed terms. A confirmed booking and voucher follow only after the fulfilling business records supplier confirmation and applicable capacity checks pass. A voucher does not prove payment.

Who handles cancellations and refunds?

The contracting seller handles the tour request under the accepted booking terms and applicable consumer rights. MPS can help route the request but must not promise a refund on another business's behalf. A cancellation status is separate from a completed refund. Supplier cancellation, unsafe weather, guest cancellation and no-show terms must be agreed before booking.

Are stay bookings treated the same as tour referrals?

No. MPS stays retain their own accommodation provider, terms and availability confirmation. The tour referral model does not automatically redirect stay payments or replace the accommodation contract. No combined stay-and-tour package is currently sold through this collection.

How are commission and tax handled?

The written agreement must define the commission base, when it is earned, refunds, tax invoices, withholding certificates and settlement dates. No commission rate is automatically assigned. Thai company service payments commonly attract 3% withholding depending on classification; taxable turnover and VAT status must be checked across the business. The accountant must determine the treatment of collection, advances and offsets.

How is my booking information shared?

Requests are attributed to the selected host collection. The guest, fulfilling business and attributed partner can access the request within their authorised scope. Supplier and driver information should be limited to what is needed for service delivery. The final data-sharing agreement and retention schedule are pending; public QR codes do not contain guest contact or price details.

Are LINE confirmations, live tracking and payments working?

Not yet. Signed-in enquiries, quotes, resource/departure planning, manual confirmation and private QR voucher/check-in features are implemented. Automated supplier LINE/email messages, driver login/GPS, online payments, villa-bill settlement and live PMS availability are not connected. Public registration and recovery are still being verified; existing invited members can sign in.

Are the downloadable agreements ready to sign?

No. They are discussion drafts for a Thai lawyer, accountant and the participating companies. Blank commercial fields and legal launch conditions are intentional. Downloading a draft, selecting a catalogue or having an account does not execute a contract or establish a licence.

Evidence and launch checks

Sources checked on 14 October 2026. A guide is not legal clearance.

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What is implemented

Signed-in enquiry and quote workflows, private resource/departure planning, manual supplier confirmation, QR vouchers and authenticated operator check-in. A real first booking rehearsal and mobile browser verification remain pending.

What is not connected

Online tour payments, villa-bill settlement, automatic LINE/email supplier messages, driver GPS and live PMS availability. Public registration/recovery are still being verified.

Before paid sales

Verify the contracting legal entity and applicable tourism licence; confirm the exact MPS role with Thai counsel/Department of Tourism; execute agreements; agree merchant/refund handling and accounting; approve data-sharing and staff procedures.

OCPB: tourism-business licensing and consumer protection (Thai)

https://www.ocpb.go.th/news_view.php?nid=13102

BOI OSOS: tourism licence and company eligibility

<https://osos.boi.go.th/One-Stop/faq-group/29/Business-License-Application/>

Revenue Department: corporate withholding-tax guidance

<https://www.rd.go.th/english/6044.html>

Revenue Department: VAT guidance

<https://www.rd.go.th/english/6043.html>

Revenue Department ruling 0811/11473: tourism agency tax (2001; fact-specific, not a licence ruling)

<https://www.rd.go.th/25227.html>

Thammasat Business Law Journal: online tourism intermediation ambiguity (2023 research, not a regulator ruling)

<https://so05.tci-thaijo.org/index.php/TBLJ/article/view/267045>